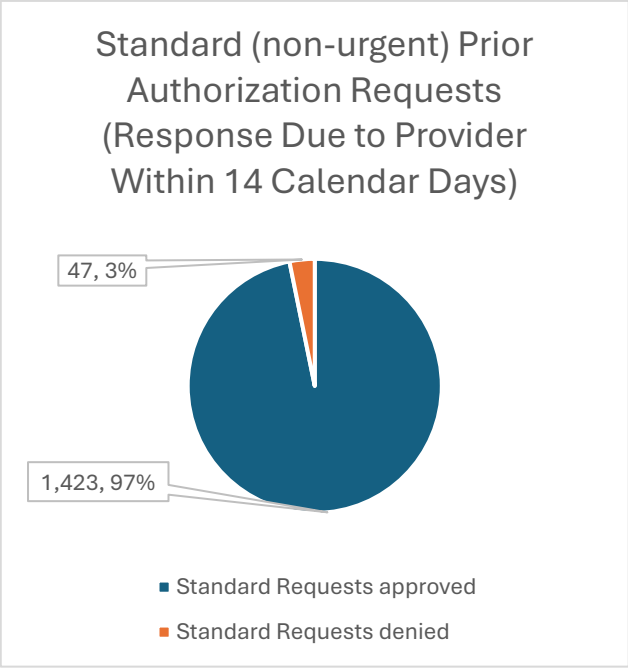
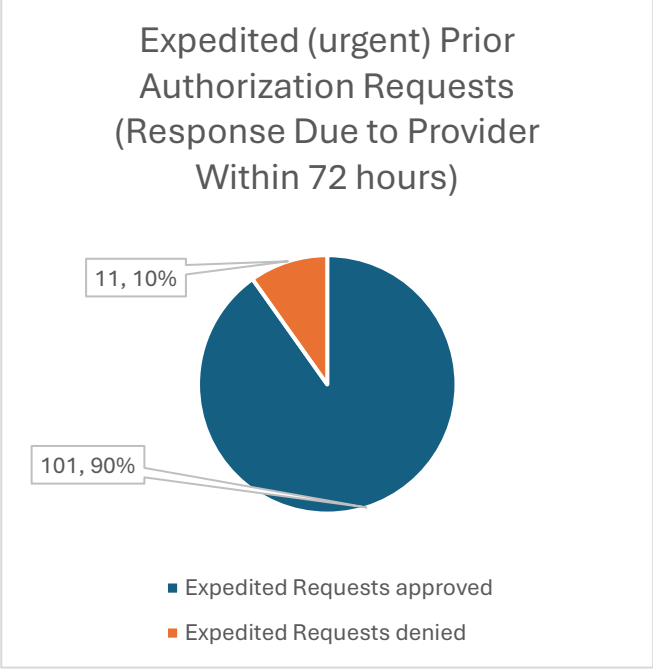
Illinois (H3800)

Time Between Receiving a Prior Authorization Request and Sending a Decision (in days)		
Metric	**Mean (Average) Time**	**Median (Middle) Time**
Standard (non-urgent) Prior Authorization Requests (response due to provider within 14 calendar days)	2	7
Expedited (urgent) Prior Authorization Requests (response due to provider within 72 hours)	1	1

Standard (non-urgent) Prior Authorization Requests (Response Due to Provider Within 14 Calendar Days) Expedited (urgent) Prior Authorization Requests (Response Due to Provider Within 72 hours)			
Metric	**How many times this happened**	**Out of total requests**	**Percentage**
Standard Requests approved	0	1,470	0%
Standard Requests denied	0	1,470	0%
Standard Requests approved only after time for review was extended	0	1,470	0%
Standard Requests approved only after appeal	1	1	100%
Expedited Requests approved	0	112	0%
Expedited Requests denied	0	112	0%
Expedited Requests approved only after time for review was extended	0	112	0%
Expedited Requests approved only after appeal	1	2	50%





Texas (H4054)

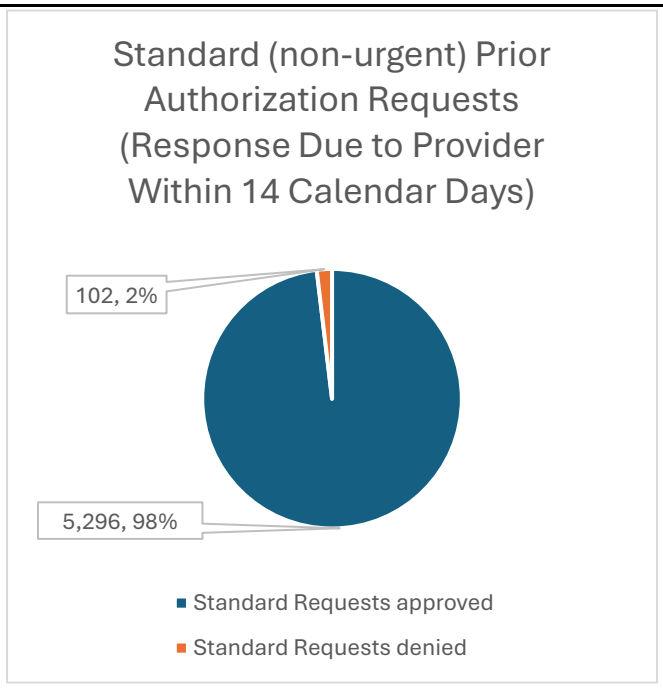
Time Between Receiving a Prior Authorization Request and Sending a Decision (in days)

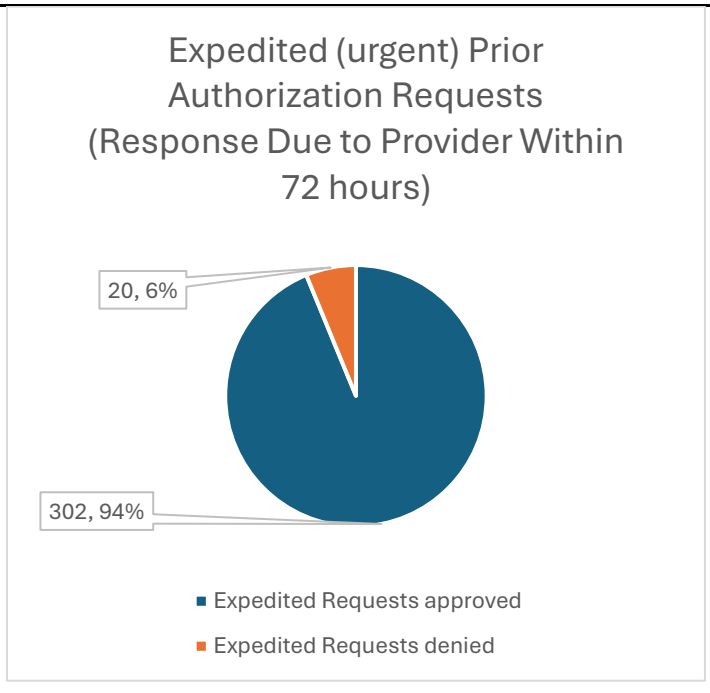
Metric	Mean (Average) Time	Median (Middle) Time
Standard (non-urgent) Prior Authorization Requests (response due to provider within 14 calendar days)	3	9
Expedited (urgent) Prior Authorization Requests (response due to provider within 72 hours)	1	1

Standard (non-urgent) Prior Authorization Requests (Response Due to Provider Within 14 Calendar Days)

Expedited (urgent) Prior Authorization Requests (Response Due to Provider Within 72 hours)

Metric	How many times this happened	Out of total requests	Percentage
Standard Requests approved	0	5,398	0%
Standard Requests denied	0	5,398	0%
Standard Request approved only after time for review was extended	0	5,398	0%
Standard Request approved only after appeal	0	3	0%
Expedited Requests approved	0	322	0%
Expedited Requests denied	0	322	0%
Expedited Request approved only after time for review was extended	0	322	0%
Expedited Request approved only after appeal	5	12	42%





Pennsylvania (H4093)

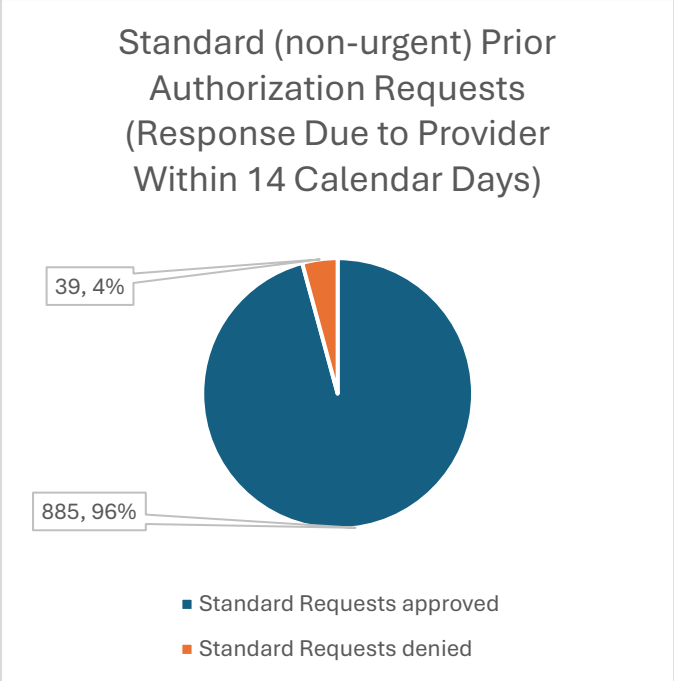
Time Between Receiving a Prior Authorization Request and Sending a Decision (in days)

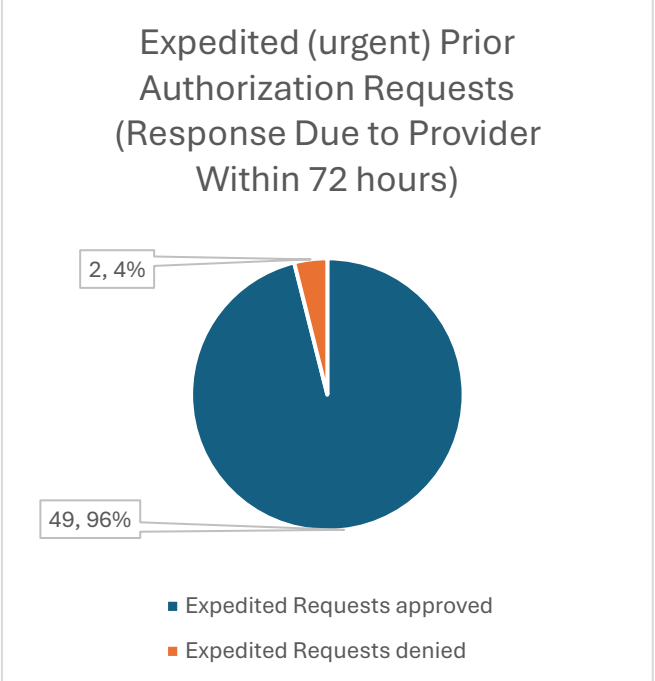
Metric	Mean (Average) Time	Median (Middle) Time
Standard (non-urgent) Prior Authorization Requests (response due to provider within 14 calendar days)	3	9
Expedited (urgent) Prior Authorization Requests (response due to provider within 72 hours)	0	1

Standard (non-urgent) Prior Authorization Requests (Response Due to Provider Within 14 Calendar Days)

Expedited (urgent) Prior Authorization Requests (Response Due to Provider Within 72 hours)

Metric	How many times this happened	Out of total requests	Percentage
Standard Requests approved	0	924	0%
Standard Requests denied	0	924	0%
Standard Request approved only after time for review was extended	0	924	0%
Standard Request approved only after appeal	0	1	0%
Expedited Requests approved	0	51	0%
Expedited Requests denied	0	51	0%
Expedited Request approved only after time for review was extended	0	51	0%
Expedited Request approved only after appeal	0	0	No Data





Maryland (H8067)

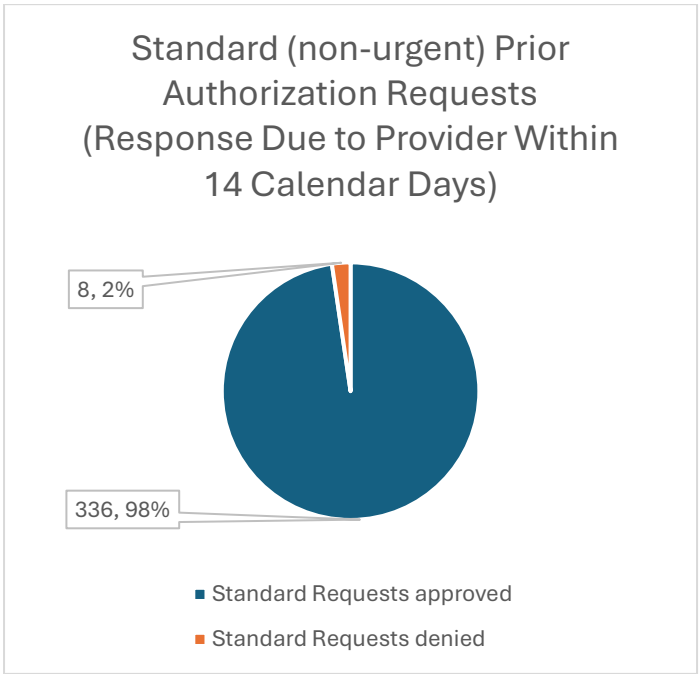
Time Between Receiving a Prior Authorization Request and Sending a Decision (in days)

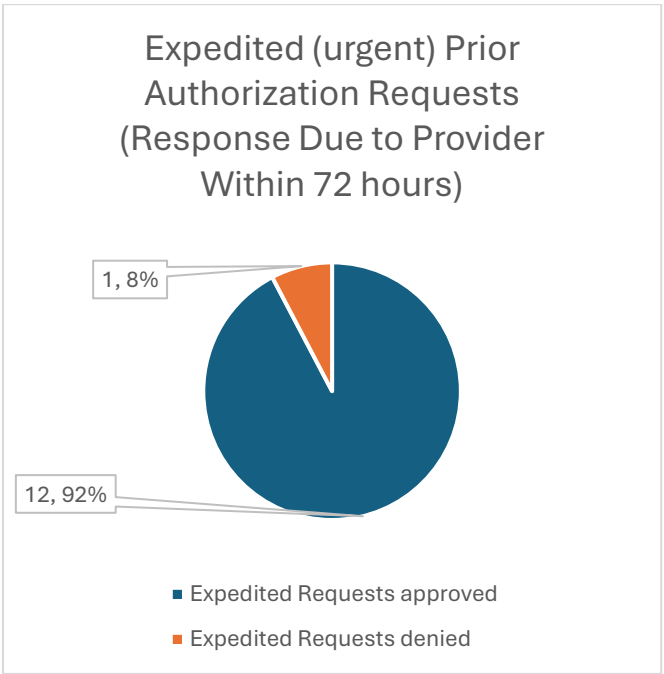
Metric	Mean (Average) Time	Median (Middle) Time
Standard (non-urgent) Prior Authorization Requests (response due to provider within 14 calendar days)	2	6
Expedited (urgent) Prior Authorization Requests (response due to provider within 72 hours)	0	0

Standard (non-urgent) Prior Authorization Requests (Response Due to Provider Within 14 Calendar Days)

Expedited (urgent) Prior Authorization Requests (Response Due to Provider Within 72 hours)

Metric	How many times this happened	Out of total requests	Percentage
Standard Requests approved	0	344	0%
Standard Requests denied	0	344	0%
Standard Request approved only after time for review was extended	0	344	0%
Standard Request approved only after appeal	0	0	No Data
Expedited Requests approved	0	13	0%
Expedited Requests denied	0	13	0%
Expedited Request approved only after time for review was extended	0	13	0%
Expedited Request approved only after appeal	2	2	100%

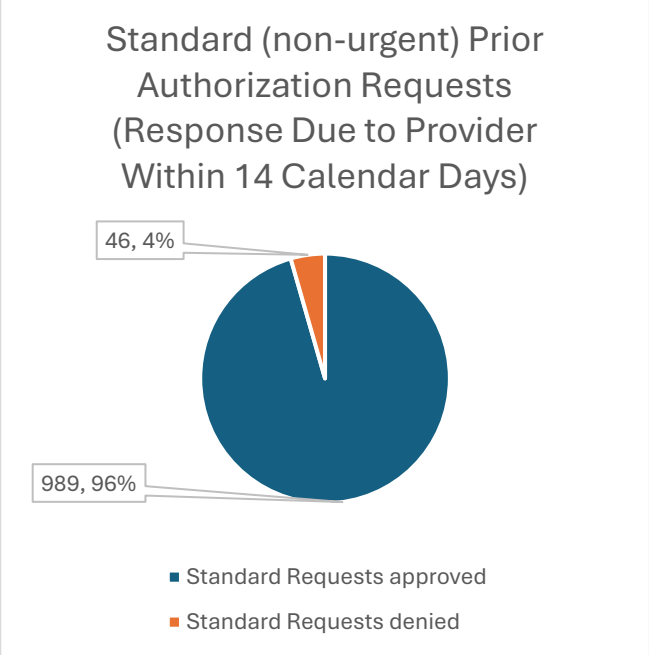


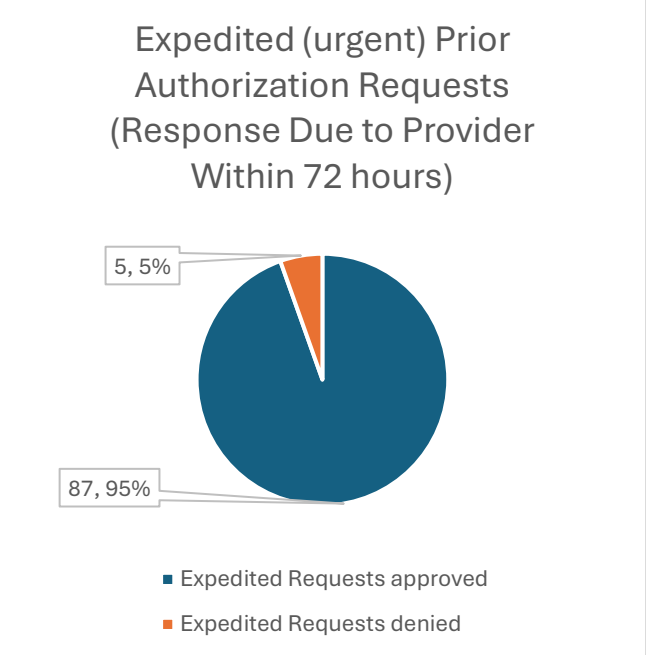


Missouri (H9191)

Time Between Receiving a Prior Authorization Request and Sending a Decision (in days)		
Metric	**Mean (Average) Time**	**Median (Middle) Time**
Standard (non-urgent) Prior Authorization Requests (response due to provider within 14 calendar days)	3	8
Expedited (urgent) Prior Authorization Requests (response due to provider within 72 hours)	0	2

Standard (non-urgent) Prior Authorization Requests (Response Due to Provider Within 14 Calendar Days) Expedited (urgent) Prior Authorization Requests (Response Due to Provider Within 72 hours)			
Metric	**How many times this happened**	**Out of total requests**	**Percentage**
Standard Requests approved	0	1,035	0%
Standard Requests denied	0	1,035	0%
Standard Request approved only after time for review was extended	0	1,035	0%
Standard Request approved only after appeal	0	0	No Data
Expedited Requests approved	0	92	0%
Expedited Requests denied	0	92	0%
Expedited Request approved only after time for review was extended	0	92	0%
Expedited Request approved only after appeal	0	2	0%

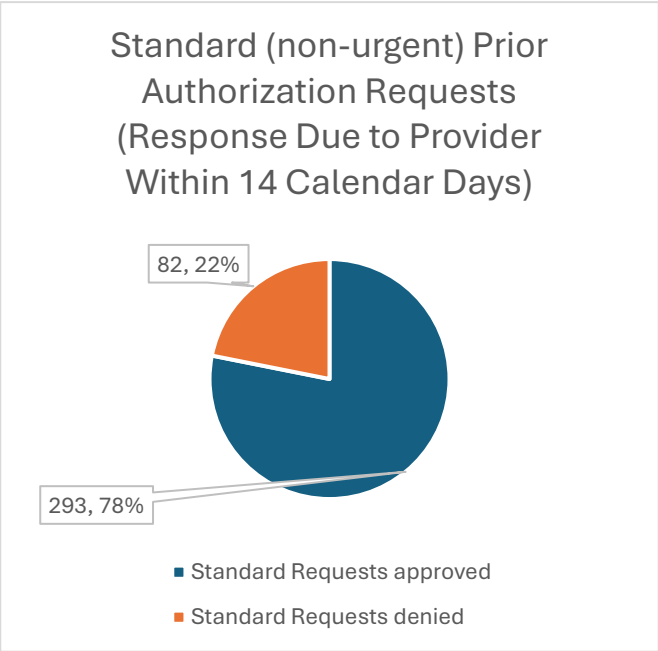


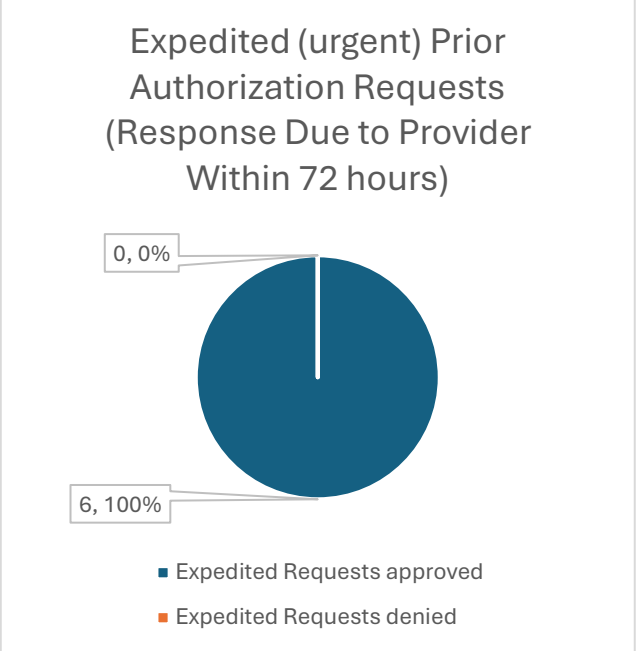


North Carolina (H4439)

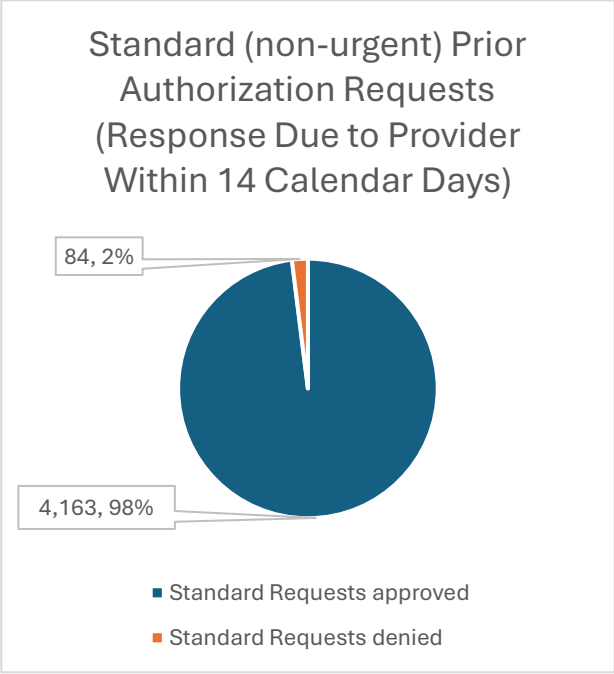
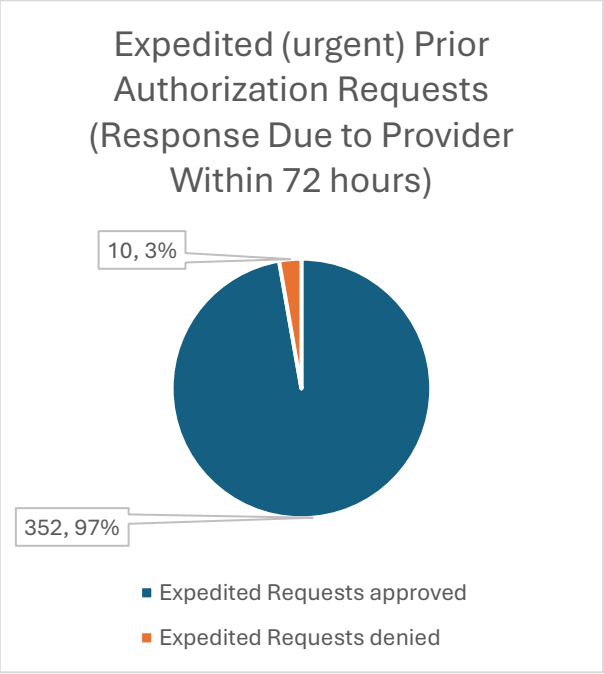
Time Between Receiving a Prior Authorization Request and Sending a Decision (in days)		
Metric	**Mean (Average) Time**	**Median (Middle) Time**
Standard (non-urgent) Prior Authorization Requests (response due to provider within 14 calendar days)	6	10
Expedited (urgent) Prior Authorization Requests (response due to provider within 72 hours)	1	1

Standard (non-urgent) Prior Authorization Requests (Response Due to Provider Within 14 Calendar Days) Expedited (urgent) Prior Authorization Requests (Response Due to Provider Within 72 hours)			
Metric	**How many times this happened**	**Out of total requests**	**Percentage**
Standard Requests approved	0	375	0%
Standard Requests denied	0	375	0%
Standard Request approved only after time for review was extended	0	375	0%
Standard Request approved only after appeal	0	0	No Data
Expedited Requests approved	0	6	0%
Expedited Requests denied	0	6	0%
Expedited Request approved only after time for review was extended	0	6	0%
Expedited Request approved only after appeal	0	1	0%





Indiana (H4444)

Time Between Receiving a Prior Authorization Request and Sending a Decision (in days)		
Metric	**Mean (Average) Time**	**Median (Middle) Time**
Standard (non-urgent) Prior Authorization Requests (response due to provider within 14 calendar days)	3	7
Expedited (urgent) Prior Authorization Requests (response due to provider within 72 hours)	1	1

Standard (non-urgent) Prior Authorization Requests (Response Due to Provider Within 14 Calendar Days) Expedited (urgent) Prior Authorization Requests (Response Due to Provider Within 72 hours)			
Metric	**How many times this happened**	**Out of total requests**	**Percentage**
Standard Requests approved	0	4,247	0%
Standard Requests denied	0	4,247	0%
Standard Request approved only after time for review was extended	0	4,247	0%
Standard Request approved only after appeal	2	2	100%
Expedited Requests approved	0	362	0%
Expedited Requests denied	0	362	0%
Expedited Request approved only after time for review was extended	0	362	0%
Expedited Request approved only after appeal	5	9	56%